



OFFICE OF INFORMATION SERVICES

DATE: May 4, 2006

TO: All Medicare Advantage, Prescription Drug Plan, Cost, PACE, and Demonstration Organizations Systems Staff

FROM: Henry Chao, Director /s/
MA/Part D Implementation Manager

SUBJECT: Special TRR Communication / System Outage Notification

Please note the following announcements from CMS for Thursday, May 4th, 2006.

Special TRR Communication

CMS is preparing a Special TRR to be sent to Plans tonight, May 4th. This TRR will address two issues – TRC165 cleanup and the correction to enrollments that were erroneously canceled by the April auto-enrollment process. Please be aware that not all Plans will receive this special TRR; only those with beneficiaries impacted by either of these cleanups will receive a file.

The TRC165 cleanup is the continuation of the process of addressing Plan transactions that received TRC165 - system delay in processing the transaction. As a result of this cleanup, Plans will see legitimate acceptance or rejection TRCs. In most instances, the Plans will receive a TRC011 – Enrollment Accepted, however Plans may also receive other TRCs. Plans will not receive any TRC165 responses.

The auto-enrollment cleanup corrects the enrollment for beneficiaries whose Plan election was erroneously overridden by the April auto-enrollment process. As a result of this cleanup, Plans to which the beneficiaries were auto-enrolled will receive a dis-enrollment and the original plan will receive a successful enrollment. These can be identified on the TRR by the value of 'A' in the enrollment source code (field 37) - Auto Enrollment.

Plans should process the Special TRR transactions following normal procedures.

System Outage Notification

CMS Mainframe systems will be unavailable between 00:00 and 06:00 ET on May 7th, 2006. All User Interfaces as well as Data Communications processes will be down during that time. Please plan accordingly.

Please direct questions or concerns to the MMA Help Desk at mmahelp@cms.hhs.gov or 1-800-927-8069.

Thank You,
MMA Help Desk
1-800-927-8069